

September 2008

# Weber State University's IT'S NEWS

a monthly publication of the WSU Information Technology Division

# UPDATE



## 100% Wireless Campus

By Shelly Belflower, Technology Services

With the construction on Shepherd Union now complete, the IT Division announces that the Ogden campus is now fully wireless. Students and staff who wish to use a laptop on campus can do so from any classroom, campus office, or even near the duck pond!

The wireless initiative began in 2000, typically limited to isolated locations such as the technology classroom in the Goddard School of Business and Economics. The Social Science building provided point-to-point wireless for annexes and Promontory Towers provided point-to-point feeds to WSU satellite campuses.

Today, students can access the wireless practically from anywhere on campus. All major buildings have wireless access inside and outside, including Elizabeth Hall, scheduled to open the end of December 2008. Nearly 375 access points are providing this service across all Weber campuses.

Our WSU Secure access requires your Wildcat login and allows students, faculty and staff to surf the Internet and complete coursework. Our WSU Guest access is open to the public who come to campus and want to use their laptops to get to the Internet. WSU Guest access is content filtered using the UEN K-12 filter. Limited services on the Weber State website are also available using the Guest network.

This project has provided wireless Internet access anywhere, anytime at the Weber State campus.

## How to be Safe on the Internet

Julie Park, Information Security Office


### When is it okay for me to provide my personal identifiable information over the Internet?

Although nothing can guarantee that you will not fall victim to identity theft, you can minimize your risk. Here are a few tips to help you safeguard your personal identifiable information (i.e. Social Security number, mother's maiden name, account numbers, and other identifying information):

When asked to provide your personal identifiable information over the Internet you should ensure the web page requesting your information is legitimate and secure.

It is recommend that you only provide your personal identifiable information if you initiated the contact and have checked the organizations website by typing the URL in the address line.

You should never click on a link provided in an email because phishing or other fraud schemes often use email to trick you into thinking you are going to a trusted or legitimate web page, when in fact the web page has been designed to steal your identity.

It is also recommended that you ensure the web page will encrypt your data when transmitted over the Internet. You can tell if a web page is encrypted by looking for the lock icon  usually located in the lower right-hand corner of your web browser. You can find more information about the trustworthiness of the web site by clicking on this lock icon.

Lastly, it is a good idea to learn how your information will be stored and protected by reading the business's privacy statement, which should be located on their web site. If you are in doubt about the safety of your identifiable information on the Internet and would like more information, visit the IT Security Office website for more information:

<http://departments.weber.edu/iso/>

## Getting the Most Out of Voice Mail

By Allison Knowlton, Telecommunications

Did you know that you can manage your voice mail box without picking up your phone? Telecommunications can make this possible with a software application called Message Manager.

Message Manager is designed to help you manage your Audix voice mail box in an easy to use environment. With Message Manager you can use your computer to access, view, archive, and send voice messages, faxes, text messages, and file attachments. The program will also enable you to manage greetings, passwords, and other Audix features.

Telecommunications also offers you the capability to receive voice mail messages through your GroupWise account. You can manage your voice mail from any computer, without ever having to pick up your phone!

For a free one month trial and tutorial of Message Manager, simply fill out the Message Manager request form on the Telecommunications web site <http://departments.weber.edu/it/telecom>. For more information, call Allison Knowlton at extension 8510.

**Academic & Research  
Computer Lab**

**By Systems & Network Management**

In the Data Center area of the Technical Education Building, an area has been created to house computer equipment necessary to sustain separate networking utilities for several academic research projects going on by University college and department programs.

A NASA grant made it possible for the Physics Department to create an Apple XServe-Raid cluster of machines which render their digital star shows and allow for expansion for the departments computer-based projects and the Planetarium's ability to present a variety of shows for the community. They are also able to render shows for other planetariums around the country.

Also housed in the data center are the computer systems for the Computer Science department, all their servers and databases for their courses.

The IT Division through Systems & Network Management are providing the prime location for this equipment in an air-conditioned facility, behind full security and with backup power systems and a networking connection. Tristan Rhodes, Network Coordinator, explains "academic programs or projects which need a higher networking speed and redundancy capabilities can benefit from storing their equipment in this facility. Those who are interested in learning more about the Academic & Research Data Center are welcome to contact Tristan at [TristanRhodes@weber.edu](mailto:TristanRhodes@weber.edu) or call 626-8549.

**ZENworks Upgrade Coming Soon!**

**By Shelly L Belflower,  
Technology Services**

Many of you see the WSU Applications folder on your desktop every day. Novell ZENworks provides a way for IT to deliver licensed software to university

**IT Workshops in October**

Register through Training Tracker

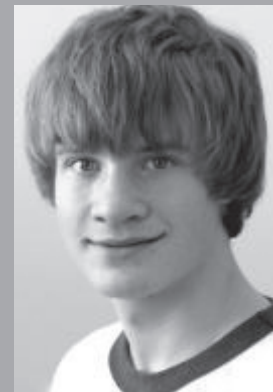
|                            |        |            |
|----------------------------|--------|------------|
| iWork                      | 660-04 | 10/6/2008  |
| Site Manager               | 630-04 | 10/7/2008  |
| Word for Mac               | 660-06 | 10/8/2008  |
| GroupWise for New Hires    | 605-01 | 10/9/2008  |
| IT Service Desk Essentials | 650-11 | 10/15/2008 |
| iLife                      | 660-03 | 10/21/2008 |
| SPSS                       | 616-01 | 10/29/2008 |
| Publisher 2007             | 640-05 | 10/30/2008 |

computers which are connected to the Weber State University network.

It is time to prepare for an upgrade from our current version of this software to a newer version (we are now at version 4 and the new version is 10). ZENworks 10 is currently being tested and the proper preparations are being made to move our delivery system to this latest version. This new version addresses software delivery compatibility issues and will work with all newer Windows OS versions.

During this testing phase, many of you may be contacted to verify that your software versions are currently licensed and still needed. Our goal is to minimize the inconveniences that can arise when changes are made that could affect campus computing. This important upgrade will provide an easier installation process and addresses operating system compatibility issues. We plan to communicate any changes in procedure as soon as they are known, with more information being provided as the project moves forward. Please contact the IT Service Desk if you have questions or need additional information at 626-7777.

*Our newest series:  
**Who's On Desk!?**  
Quin Dixon*



Quin has been working for the Information Technology Service Desk since Spring 2006. He absolutely loves working here and enjoys the atmosphere and people he with whom he works.

In the "off desk" time, Quin attends classes, enjoys boarding (both Skate and Snow), hiking, and regular guy stuff.

He is a leader among the Techs and is often called on when "the going gets tough!"