



Weber State University's IT'S NEWS

a monthly publication of the WSU Information Technology Division



BAIE DANKIE
or *Goi nei sin* or Grazia or *Dêkuji*
or **Mange tak** or *Lac jak ko ih lu*
or **Dank u** or *Dua Netjer en ek*



or **Tángeyoo** or
Merci beaucoup or

Graciis or **Malo** or **Fafetai** or
Gracias or **Danke**

or **Mahalo nui loa**
or **Toda raba** or



Dhanyawaad or

Ô chò or **Kwakwhá** or **Nagyon**
köszönöm or



or **Agyamanac unay** or
Saagha xalda hwa or

Domo arigato or **Dhanyawaadagalu**
or **Ni wega** or **Kamsahamnida** or

Gratia or **Tika hoki** or **Meitaki**
ma'ata or **Tand ikh bayaralalaa** or

Fakaae lahi mahaki or **Tusen**
takk or **Sinchitan**

añaychayki or
Fa'afetai tele or



Thank ye or **Sha ja**

non or **Tack så mycket** or **Malo**

'aupito or **Mast upakara** or

Cám on or **A dank aych** or

Ngiyabonga ka khulu....

REGARDLESS OF THE LANGUAGE YOU
SPEAK, SAYING "THANK YOU" TO
THOSE WHO SUPPORT YOU AT THE
UNIVERSITY IS MUCH APPRECIATED.

Happy Holidays from the IT
Division,

Bret Ellis, VP of Info Tech

FrontPage no longer being supported by Microsoft: How does this affect us?

By Judy King, Technology Training

Is the sky falling? No.

Are our FrontPage Web pages going away? No. Can we continue to use FrontPage Extensions applications for our Web forms, forms to e-mail processing, or forms to database processing? No.

While FrontPage Server Extensions are not essential to host FrontPage Web sites, they do extend FrontPage Web sites with functionality which we have come to rely heavily upon such as authoring live against a Web server.

Can we continue to use the FrontPage 2003 desktop software application to create Web pages? Yes, as well as the newest Microsoft product, Expressions Web (available through the Network Applications Folder).

Must we move our Web pages off of the WSU FrontPage server? Yes, we should.

At the server level, these machines are older and need to be replaced; leaving the old FrontPage server software on new machines would be leaving all of our Web sites open to security vulnerabilities and broken applications that we cannot stabilize because there are no "fixes" or "patches" available anymore. There has not been an update for those since 2002 and Microsoft said in 2006 that they would not continue to provide support for the software. The server administrator warns us that these machines are having to be rebooted frequently and form

handling on the oldest of these machine is at serious risk.

A task force is working diligently to clean up the older servers for old sites and old accounts so that all can move to a new server at least until a new Web server system is in place.

Server Sites Affected:

- classes.weber.edu
- clubs.weber.edu
- colleges.weber.edu
- community.weber.edu
- conferences.weber.edu
- departments.weber.edu
- documents.weber.edu
- Dova.weber.edu
- faculty.weber.edu
- organizations.weber.edu
- programs.weber.edu
- schools.weber.edu
- staff.weber.edu

The Site Manager (a home-built content management system available through eWeber) is a viable Web manager alternative for most of the business sites or academic programs. The team is planning to build a variety of forms processing alternatives for us.

As we develop Web services to fit the future needs of the University's growing Web presence, we are looking to provide a successful transition in which we carefully move content or help departments/faculty/staff publish their content to new or different servers. No, the sky isn't falling. We are just experiencing the natural weather of innovation.

University Holidays on your GroupWise calendar as Requested!

In response to a campus request, the Information Technology Division is sending out an appointment for each University holiday.

If you receive these appointments follow these steps and the Holidays will go on your calendar as All Day Events.

1. Accept the first appointment.
2. Click to accept for All Instances when asked.

Here are the dates affected:

Dates	Holiday
11/27/2008	Thanksgiving Day
11/28/2008	Thanksgiving Day
12/24/2008	Winter Holiday
12/25/2008	Winter Holiday
12/26/2008	Winter Holiday
01/01/2009	New Year's Day
01/19/2009	ML King Holiday
02/16/2009	President's Day
05/25/2009	Memorial Day
07/03/2009	Independence Day
07/24/2009	Pioneer Day

TechnoTips

By Judy King, Technology Training Team

We listened! A faculty member recently suggested that we take questions and answer them in the newsletter.

Q: I sent a spreadsheet table in an e-mail to my colleague through GroupWise and she could only see the first line and not the pasted in spreadsheet. She must have her e-mail set to text only or something?

How do I explain to her how to change it?

A: In the GroupWise desktop client (not through eWeber portal or Web Access) Tell her to-- Go to the TOOLS

menu, down the list to OPTIONS, Double-Click the Environment icon, Click the VIEW tab, and click Default Read View HTML, then the OKAY button to exit (2x).

Many folks on campus have reported not being able to see the body of an e-mail message that has been sent to them. The message cannot be viewed correctly by those who are viewing their messages in Plain Text View. It is recommended that our GroupWise desktop client users make this adjustment in their Options as given above. E-mail jking@weber.edu for more assistance.

Safe & Sound



By Julie Park, IT Security Office

Only ask users for information you need!

Do not collect personal information (SSN, maiden name, DOB, etc.) about a student, donor, or employee just because you think that information **may** come in handy later. We should only collect information that has a legitimate business need and is necessary at the time of collection.

If we have collected personal information and no longer need the information, and IF there isn't a law that requires we retain the information, destroy it. To properly destroy personal information, you should shred, pulp or destroy the paper on which the personal information is recorded or securely delete any electronic record or file from computer systems to ensure it cannot be retrieved.

We are all responsible for the proper handling and storage of the information we collect.

Please do your part to protect the University's information.



Who's On Desk!?

Ben Gilmore



Ben has been working for the IT Service Desk since January of 2008. He is a talented portrait artist and hopes to become a professional graphic design artist.

An avid video gamer with a metro fashion style, Ben enjoys mountain biking, singing, songwriting and playing the guitar.

Asked what he likes best about being a Tech, he said, "I enjoy working with computers. I am always for learning new things."

Service Desk Stats for November

1223 Total Incidents thru to Nov 26
 753 Resolved by phone, email, or chat
 152 Walkins
 281 Workorders completed
 115 Chat requests (36 were 11/24-26)
 Total Resolved 1186